

SHENANDOAH SHORES SSPOA & SSCWA
3290 Shenandoah Shores Road
Front Royal, VA. 22630
Web Site: shenandoahshorespoa-cwa.org
Email: Shenandoah-shores@comcast.net

RESIDENTIAL WATER SERVICE AGREEMENT

This water service agreement is between the undersigned (“Customer”) and Shenandoah Shores Cooperative Water Association (“SSCWA”) a subsidiary of Shenandoah Shores Property Owners Association (“SSPOA”), a Virginia corporation operating as a non-profit state-regulated utility serving the residents of the Shenandoah Shores subdivision in Warren County, Virginia. Water quality and system operations are subject to oversight and regulation by the Virginia Department of Health. Business operations are subject to the regulation of the Virginia State Corporation Commission. General operations are overseen by a nine (9) member Board of Directors consisting of volunteer residents from the Shenandoah Shores community.

Upon execution of this agreement, SSCWA agrees to provide residential water service to the Customer at the premises described below, subject to the terms and conditions of this agreement.

Customer Name: _____

Street Address of Service Premises: _____

Shenandoah Shores Block and Lot Number: _____

Billing Address: _____

Telephone Number(s): _____

Email Address(s): _____

Do you: **Own** **Rent**

By signing below, the Customer agrees to adhere to and abide by all SSCWA Regulations per the Association Agreement and including the policies and regulations instituted by the SSCWA Board of Directors. The Association Agreement, policies and regulations are included in the Homeowner Package or by request at the SSCWA office. The Customer certifies that he or she is entitled to lawful possession of the premises described above.

Contact Information:

Shenandoah Shores Cooperative Water Association
3290 Shenandoah Shores Rd.
Front Royal, VA 22630

Phone: 540-635-6005 after 5 PM
Email: Shenandoah-shores@comcast.net
Web Site: shenandoahshorespoa-cwa.org
24 hour Emergency Number: 800-627-8387

Water Rates: The minimum charge per quarter is \$111.74. In addition, usage is billed at \$0.0085 per gallon for 16,001-26,000 gallons and \$0.0096 per gallon for 26,001 gallons and over.

Water system details are as follows:

Water Provider: Shenandoah Shores Cooperative Water Association a wholly owned subsidiary of Shenandoah Shores Property Owners Association (SSPOA), is the water provider for Shenandoah Shores. SSCWA is a state regulated public utility company with a prescribed service area limited to the Shenandoah Shores Subdivision.

Water System Operator: For billing questions phone 540-635-6005 after 5 PM and for emergencies phone 800-627-8387.

Sources of Water: Six wells, one offline, fed by underground springs. All water is chlorinated and tested regularly.

Water Distribution System: Several miles of pipes, two storage reservoirs, various pumps and meters. The system was started in 1964 and has been periodically expanded to keep pace with development.

Rainfall Variations: In rare instances, drought conditions may temporarily decrease water production. In these instances, SSCWA may impose water restrictions as necessary to provide basic water service to all customers. During these periods of restricted use, residents may be required to limit water use or to refrain from water-intensive uses such as lawn watering, car washing and filling of swimming pools.

Funding for Capitol Improvements: For new construction; builders and/or owners will be assessed a \$2,000.00 water membership fee and a \$4,000.00 tap on fee. The membership fee must be paid prior to the issuance of a building permit.

Customer (Sign)

(Print)

Date

For SSCWA (Sign)

(Print)

Date